



Medical Notice Onsite Electrode Pads 2022 Q&A

Please be advised that there is an adhesive gel notice on all Philips Onsite Pads Globally.

Philips has received 115 complaints about this issue since 2010 between approximately 5 million shipments of M5071A and M5072A pads.

Under the guidance of Health Canada Philips risk analysis team supports the continued use of the HS1/OnSite/Home AED and pads until a permanent solution is achieved. Philips Healthcare recommends to continue using your HS1/Onsite/Home AED and Pads as per usual.

Philips is actively working on design changes intended to eliminate the issue in the M5071A and M5072A pads. Philips projects to release updated pads later in 2022, dependent upon design activities, subcomponent availability, and regulatory approvals.

These medical notices are put in place regardless of how big or small they may be and they ensure that Philips is doing their part to keep your Onsite AED working at its best.

You will be eligible for new updated pads with the completion and submission of the Response Form.

Do not take any immediate action to inspect or replace these pads unless expired.

You will be sent a copy of the official notice letter along with the response form to complete.

Q & A

What does this letter mean to me? This form is not a release of liability by Philips Healthcare. It is a medical notice outlining the measures Philips is taking to address a current design inconsistency in the Onsite pads.

What happens to the response forms? All response forms must be returned to First Edition (support@firsteditionfirstaid.ca) for reporting to Philips Healthcare and processing for replacement pads.

When will we receive our replacement pads? Philips is actively working on design changes intended to eliminate the issue in the M5071A and M5072A pads. Philips projects to release updated pads later in 2022, dependent upon design activities, subcomponent availability, and regulatory approvals. First Edition will coordinate the distribution of the pads.

Why am I paying full price? Under the guidance of Health Canada Philips risk analysis supports the continued use of the HS1/OnSite/Home AED and pads until a permanent solution is achieved. *You will also be eligible to receive new pads* from Philips once the manufacturing issue is resolved.

Which Pads are affected? All Onsite pads to date as well as those currently being shipped will be part of this Medical Notice until Philips determines a resolution.

What about Child Pads? Child Pad replacements will be addressed at a later time this year once the manufacturing issue is fully resolved. Again, under the guidance of Health Canada Philips risk analysis supports the continued use of the HS1/OnSite/Home AED and pads.

2 0 0 4 1 1 9 A B L T D O / A A E D S O L U T I O N S
7 , 4 9 0 5 - 1 0 2 A V E N U E S E C A L G A R Y , A B T 2 C 2 X 7
(O F F I C E) 4 0 3 - 8 1 3 - 6 3 9 7 T O L L F R E E 8 0 0 2 6 0 6 3 6 2
W W W . A E D S O L U T I O N S . C A



What do I do in an emergency?

- Continue using the pads as-is. During use, ensure the majority of the pad surface is covered with gel and apply the pads to the patient. If you notice the gel beginning to separate from the foam backing as you peel, try to prevent the gel from folding onto itself if possible. Do not hesitate to apply the pads to the patient unless the gel has almost completely separated from the backing. In case of trouble, install spare pads if available and continue the rescue. No matter the state of the pads, follow the voice prompts because the AED will step you through the necessary actions.
- If the problem continues and you do not have a spare pads cartridge, attend to the patient, providing CPR if needed, until Emergency Medical Services Personnel arrive.

Can I check my pads? Do not try to examine the pads gel prior to patient use. It is not possible to know if your pads are affected by the problem prior to use because the pads are protected by a foil seal. The foil seal on the pads cartridge should be opened only for patient use in an emergency because the pads will quickly dry out if the foil seal is broken.